



ConnectYourCare Notice of Privacy Practices

Effective: July 1, 2018

What does ConnectYourCare, LLC, do with your personal information?

Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	The types of personal information we collect and share depend on the product or services you have with us. This information can include: <ul style="list-style-type: none"> • Social Security number and employment information • Name, address, and other personal information • Medical information • Account balances and transaction history
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons ConnectYourCare chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does ConnectYourCare share?	Can you limit this sharing?
For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus.	Yes	No
For our marketing purposes – with service providers we use to offer our products and services to you.	No	We don't share
For joint marketing with other financial companies.	No	We don't share
For our affiliates' everyday business purposes – information about your transactions and experiences.	Yes	No
For our affiliates' everyday business purposes – information about your creditworthiness.	No	We don't share
For our affiliates to market to you.	No	We don't share
For our nonaffiliates to market to you.	No	We don't share

To limit our sharing	Call 877-292-4040 Please Note: If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we can continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.
Questions?	Call 877-292-4040 or go to www.connectyourcare.com/privacy-policy

Who we are

Who is providing this notice?	ConnectYourCare, LLC, and ConnectYourCare, Inc.
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What we do

How does ConnectYourCare protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. For more information visit www.connectyourcare.com/privacy-policy .
How does ConnectYourCare collect my personal information?	We collect your personal information, for example, when you: <ul style="list-style-type: none"> • Open an account or make deposits or withdrawals from your account(s) • Use your debit card • Use our web sites We may also collect your personal information from others, such as affiliated partner health plans, your employer, the Social Security Administration, and public records to comply with government requirements to know our customers.
Why can't I limit all sharing?	Federal law gives you the right to limit only: <ul style="list-style-type: none"> • Sharing for affiliates' everyday business purposes • Affiliates from using your information to market to you • Sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing.
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply individually unless you tell us otherwise. Any account holder may express a privacy preference on behalf of the other joint account holder(s).

Definitions

Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> • Our affiliates include financial companies with ConnectYourCare in their name such as ConnectYourCare, Inc.
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> • ConnectYourCare does not share with nonaffiliates so they can market to you.
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> • ConnectYourCare does not jointly market.

Other Important Information

California Residents	We will not share information we collect about you with nonaffiliates, except as permitted by California law, including, for example, to process your transactions or to maintain your account.
Nevada Residents	We are providing you this notice pursuant to state law. You may be placed on our internal Do Not Call List by following the directions in the "To limit our sharing" section above. For more information contact us at 877-292-4040 or ConnectYourCare, Privacy and Legal Information, 307 International Circle, Suite 200, Hunt Valley, MD 21030. Or contact the Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington Ave, Suite 3900, Las Vegas, NV 89101; 702-486-3132; aginfo@ag.nv.gov .
Vermont Residents	We will not share information we collect about you with nonaffiliates, except as permitted by Vermont law, including, for example to process your transactions or to maintain your account.