



ClaimsAlly Overview

Exclusive technology substantially improves participant claims experience

Automated, proprietary, optimized technology for Flexible Spending Accounts (FSAs) and Health Reimbursement Arrangements (HRAs):

- Skyrockets auto adjudication rates by optimizing health plan claims feed and participant payment card swipes process
- Go-green initiative reduces documentation letters and suspended cards
- Built and maintained using our proprietary, in-house technology
- Automated, hands-free, and seamless to both participants and employer administrators

The ClaimsAlly Suite of Enhancements

How ClaimsAlly works is through a proprietary process centered around these key areas:

- 1 **Smart matching-** based on claims feeds, the system uses smart technology to prioritize and automate matching for documentation against health plan information
- 2 **Online repayments-** members have the ability to repay ineligible claims online to avoid disruption
- 3 **Communications-** members receive clear, concise, and consistent electronic communications and reminders for outstanding and ineligible claims
- 4 **Employer reporting-** ineligible claims are aggregated and reported to the employer for tax and compliance purposes

Benefits



Up to 85% improvement in previously unadjudicated claims



Makes the claims experience as easy as possible for participants



Increases participant satisfaction as the need to submit claims documentation and instances of card suspensions are drastically reduced



Reduces additional documentation requests and related correspondence



Reduces employer administration burden